

Bank of Hope BTS THE CITY ARIRANG New York Celebration Sweepstakes

Official Rules

NO PURCHASE OR BANK TRANSACTION NECESSARY TO ENTER OR WIN. A PURCHASE OR BANK TRANSACTION DOES NOT INCREASE YOUR CHANCES OF WINNING. VOID WHERE PROHIBITED. The Bank of Hope BTS THE CITY ARIRANG New York Celebration Sweepstakes (the "Promotion") begins at 12:00:01 AM Eastern Time ("ET") on July 27, 2026 and ends at 11:59:59 PM ET on August 3, 2026 (the "Promotion Period"). The Promotion contains a game of chance (the "Sweepstakes"). The computer clock of the Sponsor, defined below, is the official time-keeping device in the Promotion.

1. ELIGIBILITY: The Promotion is open only to legal residents of the fifty (50) United States who are eighteen (18) years of age or older as of the date of entry. Employees, officers, and directors of Bank of Hope ("Sponsor") and their respective parent companies, affiliates, subsidiaries, advertising, promotion, contest, fulfillment, and marketing agencies (collectively, the "Promotion Parties"), their immediate families, including parent, child, sibling and spouse and their respective spouses, regardless of where they reside, and persons living in the same households as such individuals, whether related or not, are not eligible to participate in the Promotion.

By participating, entrants agree to these Official Rules and to the decisions of the Sponsor, which are final and binding in all respects. Void where prohibited by law, rule, or regulation. All federal, state, and local laws and regulations apply.

2. HOW TO ENTER THE PROMOTION: To enter, visit https://www.bankofhope.com/sweepstakes_BTSTheCityArirang, ("Website") during the Promotion Period. Complete and submit the online entry form by providing your true and correct information in the required fields, which may include full name, email address, confirmation that you are a legal U.S. resident eighteen (18) years of age or older, and agreement to these Official Rules. Upon submitting the completed form, you will receive one (1) entry into the Sweepstakes ("Sweepstakes Entry" or "Entry"). **Limit one (1) Sweepstakes Entry per person, per email address throughout the Promotion Period.** No purchase, bank transaction, or account opening is required to enter or win. Entries generated by script, macro, bot, or other automated means will be disqualified. Incomplete, inaccurate, corrupted, or garbled entries are void and will not be accepted.

3. SWEEPSTAKES DRAWING/ODDS: On or about August 7, 2026, Sponsor and Administrator will conduct a random drawing from all eligible Entries received during the Promotion Period to select one (1) First Prize Winner, one (1) Second Prize Winner, five (5) Third Prize Winners, and twenty (20) additional Prize Winners. Odds of winning depend on the number of eligible Entries received during the Promotion Period.

4. WINNER NOTIFICATION: Potential winners will be notified by email using the email address submitted at the time of entry within five (5) business days of winner selection or as soon as reasonably practicable. Potential winners will have three (3) days to respond to the winner notification before forfeiting the prize. Any winner of a prize package valued at \$600 or more may be required to complete, sign, notarize, and return an Affidavit of Eligibility/Liability

Release, IRS Form W-9, and any other documents required by Sponsor within three (3) days of date of issuance. A potential winner becomes a “Winner” only after verification of eligibility by Sponsor. If a potential winner cannot be contacted within a reasonable time period, is ineligible, fails to respond within the required time, if any notification is returned as undeliverable, or if the potential winner otherwise fails to comply fully with these Official Rules, the prize will be forfeited and an alternate winner may be selected from among all remaining eligible Entries.

5. PRIZES/PRIZE RESTRICTIONS: A total of twenty-seven (27) prizes will be awarded during the Promotion.

FIRST PRIZE (1): One (1) First Prize Winner will receive one (1) iPad Pro®. (Approximate Retail Value (“ARV”): \$1,200)

SECOND PRIZE (1): One (1) Second Prize Winner will receive one (1) two-night stay at 33 Hotel New York. Exact room type, stay dates, booking process, availability, blackout dates, taxes, fees, and all other prize details are subject to Sponsor’s final determination and/or hotel availability. (ARV: \$800)

THIRD PRIZES (5): Five (5) Third Prize Winners will each receive one (1) \$100 TIRTIR® gift card. Gift card is subject to issuer terms and conditions. (Each ARV: \$100; Total ARV: \$500)

The ARV of the First Prize, Second Prize, and Third Prizes: \$2,500.

- **ADDITIONAL PRIZES (20):** Twenty (20) Additional Prize Winners will each receive one (1) exclusive Bank of Hope gift bundle. Gift bundle contents may vary and are subject to availability. Sponsor reserves the right to determine the final contents of each exclusive gift bundle in its sole discretion.

ARV of each Additional Prize: \$50.

Total ARV of all Additional Prizes: \$1,000.

Total ARV of all Prizes: \$3,500.

6. PRIZE RESTRICTIONS: Prize selection, quantity, value, and availability may vary and are subject to Sponsor’s final determination. Prizes are non-transferable and may not be sold, redeemed for cash, substituted, assigned, exchanged, or transferred, except in Sponsor’s sole discretion. Sponsor reserves the right to substitute any prize or prize element with a prize or prize element of comparable or greater value if the advertised prize or prize element becomes unavailable for any reason. Limit one (1) prize per person/per household. Prizes will be fulfilled approximately two (2) to three (3) weeks after the Promotion has ended, or as soon as reasonably practicable. Hotel stay prize fulfillment, booking, and redemption details will be provided to the applicable winner after winner verification and are subject to availability and Sponsor’s final determination. Promotion Parties are not responsible for late, lost, stolen, damaged, delayed, misdirected, or undelivered prizes. All prize details are at Sponsor’s sole discretion. All federal, state, and local taxes and any other costs and expenses associated with prize acceptance and use not specified herein as being provided are the sole responsibility of

each winner. A 1099 tax form, preceded by a W-9 Form, may be issued to any prize winner receiving a prize valued at \$600 or more.

PRIZES ARE AWARDED "AS IS" WITH NO GUARANTEE. ALL WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED BY THE PROMOTION PARTIES. ALL PRIZE DETAILS ARE AT SPONSOR'S SOLE DISCRETION. ANY COSTS AND EXPENSES ASSOCIATED WITH PRIZE ACCEPTANCE AND USE NOT SPECIFIED HEREIN AS BEING PROVIDED ARE WINNERS' SOLE RESPONSIBILITY.

7. THIRD-PARTY BRAND DISCLAIMER: iPad Pro® is a registered trademark of Apple, Inc. 33 Hotel New York® is a registered trademark of SONO Hospitality LLC. TIRTIR® is a registered trademark of TIRTIR Inc. The prize brands and their respective owners are not sponsors of, affiliated with, or responsible for this Promotion. Use of brand names is for prize identification purposes only. Bank of Hope is the sole Sponsor of this Promotion.

8. GENERAL: Each winner hereby expressly grants to the Promotion Parties and their respective designees all rights to use and publish his/her name, likeness, voice, city/state of residence, prize information, and statements for advertising, marketing, promotional, and publicity purposes in connection with this Promotion, in any and all media now or hereafter devised, worldwide in perpetuity, without notice, permission, or compensation, except where prohibited by applicable law. In the event there is a discrepancy or inconsistency between disclosures or other statements contained in any Promotion materials and the terms and conditions of these Official Rules, these Official Rules shall prevail, govern, and control. In no event will more prizes be awarded than those listed in Rule #5. Sponsor reserves the right to cancel, suspend, modify, or terminate the Promotion at any time if fraud, technical failures, human error, or any other factor impairs the integrity or proper functioning of the Promotion, as determined by Sponsor in its sole discretion. A potential winner may be requested to provide Sponsor with proof that the potential winner is the authorized account holder of the email address associated with the winning Entry. If, in Sponsor's sole determination, a dispute cannot be resolved, the Entry will be deemed ineligible.

9. CONDUCT: By participating in this Promotion, you agree to be bound by these Official Rules and the decisions of the Promotion Parties, which shall be final, binding, and non-appealable in all respects. Failure to comply with these Official Rules may result in disqualification. The Promotion Parties reserve the right at their sole discretion to disqualify any individual found to be tampering with the participation process or the operation of the Promotion, or to be acting in any manner deemed by the Promotion Parties to be in violation of the Official Rules, or to be acting in any manner deemed by the Promotion Parties to be unsportsmanlike or disruptive, or with intent to annoy, abuse, threaten or harass any other person and void all associated Entries and/or registrations. CAUTION: ANY ATTEMPT BY A USER, YOU OR ANY OTHER INDIVIDUAL TO DELIBERATELY DAMAGE OR UNDERMINE THE LEGITIMATE OPERATION OF THE PROMOTION IS A VIOLATION OF CRIMINAL AND CIVIL LAWS, AND SHOULD SUCH AN ATTEMPT BE MADE, THE PROMOTION PARTIES RESERVE THE RIGHT TO SEEK DAMAGES AND OTHER REMEDIES (INCLUDING ATTORNEYS' FEES) FROM ANY SUCH PERSON TO THE FULLEST EXTENT PERMITTED BY LAW.

10. LIMITATIONS OF LIABILITY: The Promotion Parties assume no responsibility or liability for (a) lost, late, stolen, undelivered, inaccurate, incomplete, delayed, misdirected, damaged or garbled registrations, Entries, URLs, or emails; (b) any incorrect or inaccurate Entry information, or for any faulty or failed electronic data transmissions; (c) any unauthorized access to, or theft, destruction or alteration of Entries or registrations at any point in the operation of this Promotion; (d) any technical malfunction, failure, error, omission, interruption, deletion, defect, delay in operation or communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, cable, satellites, servers, computers or providers utilized in any aspect of the operation of the Promotion; (e) inaccessibility or unavailability of the Internet or the Web Site or any combination thereof or for computer hardware or software malfunctions, failures or difficulties, or other errors or difficulties of any kind whether human, mechanical, electronic, computer, network, typographical, printing or otherwise relating to or in connection with the Promotion, including, without limitation, errors or difficulties which may occur in connection with the administration of the Promotion, the processing of Entries, social networking posts, or registrations, the announcement of the prizes, or in any other Promotion-related materials; or (f) any injury or damage to participants or to any other person's computer which may be related to or resulting from any attempt to participate in the Promotion. If, for any reason, the Promotion (or any part thereof) is not capable of running as planned for reasons which may include, without limitation, infection by computer virus, tampering, unauthorized intervention, fraud, technical failures, natural or manmade disaster, act of God or other force majeure event, order of any court or any federal, state or local government law, or any other causes which may corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, then the Promotion Parties reserve the right at their sole discretion to cancel, terminate, modify or suspend the Promotion in whole or in part. If terminated, the Promotion Parties will award the prizes from among all non-suspect, eligible Entries received for the Promotion up to the time of such action.

11. RELEASES: All participants, as a condition of participation in this Promotion, agree to release, hold harmless and indemnify the Promotion Parties from and against any and all liability, claims, damages, or actions of any kind whatsoever for injuries, damages, or losses to persons or property which may be sustained, in whole or in part, directly or indirectly, in connection with (i) participation in any aspect of the Promotion, (ii) the receipt, ownership or use of the prize awarded, including any travel associated with any prize, (iii) participant's registration material on any related website, or (iv) any typographical or other error in these Official Rules. Sponsor has neither made nor is responsible or liable for any warranty, representation, or guarantee, express or implied, in fact or in law, relative to any prize, including but not limited to its quality, mechanical condition or fitness.

12. CHOICE OF LAW AND JURISDICTION: Except where prohibited, all issues and questions concerning the construction, validity, interpretation, and enforceability of these Official Rules, or the rights and obligations of entrants or winners, Sponsor and Administrator in connection with this Promotion, shall be governed by, and construed in accordance with, the laws of the State of California, without giving effect to any choice of law or conflict of law rules or provisions (whether of the State of California or any other jurisdiction), which might otherwise cause the application of the laws of any jurisdiction other than the State of California. Any action seeking legal or equitable relief arising out of or relating to the Promotion or these

Official Rules shall be brought only in the courts of the State of California. You hereby irrevocably consent to the personal jurisdiction of said courts and waive any claim of forum non-convenience or lack of personal jurisdiction they may have.

13. PRIVACY: Personal information collected for this Promotion will be used only for Promotion administration, winner notification, eligibility verification, prize fulfillment, and other purposes necessary to administer the Promotion. Personal information collected through this Promotion will not be used for marketing purposes. By participating in the Promotion, entrant acknowledges that personal information will be handled in accordance with Sponsor's Privacy Policy, available at <https://www.bankofhope.com/privacy-and-security>. In the event of any discrepancy between Sponsor's Privacy Policy and these Official Rules, these Official Rules shall control and govern with respect to this Promotion.

14. TAX INFORMATION: All federal, state, local, and other taxes on prizes and any other costs and expenses associated with prize acceptance and use not specified herein as being provided, are the sole responsibility of the applicable winner. A 1099 tax form (preceded by a W-9 Form) will be issued to any prize winner over \$600.

15. WINNERS LIST: To receive the list of winners of prizes, send a #10 self-addressed, stamped envelope for receipt by August 30, 2026 to: Bank of Hope BTS THE CITY ARIRANG NEW YORK Celebration Sweepstakes Winners List Request, c/o Basecamp, Inc., 14760 Beach Blvd., La Mirada, CA 90638.

SPONSOR: Bank of Hope, 3200 Wilshire Blvd 14th Floor, Los Angeles, CA 90010

ADMINISTRATOR: Basecamp, Inc., 14760 Beach Blvd., La Mirada, CA 90638

Bank of Hope is a sponsor of BTS THE CITY ARIRANG New York. This Promotion is administered solely by Bank of Hope. BTS, HYBE, BIGHIT MUSIC, BTS THE CITY ARIRANG New York, and their respective parent companies, affiliates, subsidiaries, representatives, officers, directors, employees, and agents do not sponsor, administer, endorse, approve, or have any responsibility for this Promotion, unless otherwise expressly stated. BTS is a registered trademark of BIGHIT MUSIC and/or its affiliates. Bank of Hope is a registered trademark of Bank of Hope. All rights reserved.