

Welcome to Business Online Banking

Alerts

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Settings

MESSAGES & ALERTS



Alert Settings

Manage transaction, balance and security alerts

You setup Alerts under the Settings menu. Select Alert Settings

COMPANY ADMINISTRATION



Policies

Manage permissions for transactions, features & accounts at a company level



Manage Users

Add, modify or delete new users

SECURITY



Update Password

Change your password for online banking



Update Login ID

Update your Login ID for online banking

Create and manage alerts for your accounts. Enable/disable security alerts for account activity and edit delivery preferences for receiving alerts. Alerts are not in real time, there may be a delay between when transactions occur and when you receive an alert. ✕

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Alerts

Security Alerts (38)

[Edit Delivery Preferences](#)

Alert me when a bulk wire transfer is created.

Alert me when a bulk international wire transfer is created.

Alert me when an address is changed.

Alert me when an outgoing ACH transaction is created.

Alert me when a recipient is added.

Alert me when a wire transfer is created.

Select the desired type of alert from the drop-down menu in the top right corner of the screen.

+ New Alert

Account Alert

History Alert

Non-Online Transaction Alert

Online Transaction Alert

New Account Alert

Account

BUSINESS ECONO CHECKING 9792 \$3,084.13

**Account balance type**

Accrued Interest



✓ Accrued Interest

Available Balance

Current Balance

Holds

Last Deposit Amount

Total Float

Year-to-date interest amount

Select an account, Account
Balance Type.

Email

Voice

SMS Text Message

Secure Message Only

[← Back to Alerts](#)

New Account Alert

Account

BUSINESS ECONO CHECKING 9792 \$3,084.13

Account balance type


Available Balance

Frequency

Every day

Start Date

06/23/2025

 This alert will send your selected balance daily starting June 23rd. This alert will repeat until disabled or deleted.

Alert Delivery Method

Email

Voice

SMS Text Message

Secure Message Only

Select a frequency and start date.

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Available Balance

Frequency

Every day

Start Date

06/23/2025



This alert will send your selected balance daily starting June 23rd. This alert will repeat until disabled or deleted.

Alert Delivery Method

Email

Voice

SMS Text Message

Secure Message Only

Country

United States

SMS Text Number

(213) 555-1212

Terms and Conditions



Agree To Terms

Select a delivery method, country (US or Korea), method source and agree to terms and conditions agreement.

[← Back to Alerts](#)

New Account

Account

Please select an account to see available fields.

Frequency

Amount

\$

0.00

Alert Delivery Method

Country

Agree to the T&Cs



SMS Terms and Conditions

There are no fees for using our text alerts; however, message and data rates may apply.

You will have to agree to Terms and Conditions for SMS alerts

Select an amount



Save Alert

Your alert has been saved.

Close

← Back to Alerts

New Account

Account

BUSINESS ECONO CHECKING 9792 \$3,084.13

Account balance type

Available Balance

Frequency

Every day

Start Date

06/23/2025



This alert will send your selected balance daily starting Invalid date. This alert will repeat until disabled or deleted.

Alert Delivery Method

Email

Voice

SMS Text Message

Secure Message Only

Country

United States

Select create alert to save your alert.
Close to set-up additional alerts or to
continue with your banking needs.

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Alerts

[+ New Alert](#)

ACCOUNT ALERTS (2)



Send me my Available Balance every day, by SMS text message (2135551212).

BUSINESS ECONO CHECKING - 9792

[Edit](#)



Send me my Available Balance every day, by SMS text message (2135551212).

BUSINESS ECONO CHECKING - 9792

[Edit](#)



You can turn the alert on or off with the slider.

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New History Alert

Transaction Type

Amount

\$

0.00

Account

Alert Delivery Method

[Go back](#)[Create Alert](#)

History alerts work in the same way, but let you choose the transaction type you are looking for.

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New Online Transaction Alert

Transaction

ACH Batch

ACH Collection

ACH Pass Thru

Domestic Wire

EFTPS

Funds Transfer

International Wire

Payroll

Stop Payment

Online Transaction Alerts allow you to select a transaction type at the status.

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Alerts

[+ New Alert](#)[Account Alert](#)[History Alert](#)[Online Transaction Alert](#)

ACCOUNT ALERTS (2)

Send me my Available Balance every day, by SMS text message (2135551212).

Payroll Account - 9792

[Edit](#)

Send me my Available Balance every day, by SMS text message (2135551212).

Payroll Account - 9792

[Edit](#)

Security alerts offer various type of alerts (account, history and online transactions alerts)

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New Account Alert

Account

Please select an account to see available fields.

Frequency

When alert criteria is met

✓ When alert criteria is met

Every day

Every week

Every month

Every year

Email

Voice

SMS Text Message

Secure Message Only

Go back

Create Alert

Select the account and the frequency then the delivery method to create the alert

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New Online Transaction Alert

Transaction

ACH Batch 

Account

Payroll Account 9792 \$3,084.13 

Status

Failed 

Alert Delivery Method

Email

Voice

SMS Text Message

Secure Message Only

Go back

Create Alert

For transaction alerts, select the type of transaction, account and the status then the delivery method to create the alert

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New History Alert

Transaction Type

Amount

\$

0.00

Account

Alert Delivery Method

For transaction history alerts, select the type of transaction, amount, account and the delivery method to create the alert

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2-Factor Authentication

Enter your preferred contact information, which will be used for Secure Access Code delivery.

SMS Text Number

(213)604-

[+ Add Contact](#)[New Email](#)[New Voice](#)[New Text](#)

Click 'Edit Delivery Preferences' to modify how and where to receive alerts.



Visit us at Bankofhope.com Business Banking for additional information

<https://www.bankofhope.com/business-banking>

For assistance please call us at (800)788-4580 or email us at GTMSCustomerService@bankofhope.com