

# BANK OF HOPE with BANKCARD SERVICES Next Level Quality Merchant Services

**You can count on us!** Switch now for more personalized quality care service. Bank of Hope in collaboration with BankCard Services\*-NAVYZ provides POS(Point-of-sale), Kiosk, Online Ordering, Chip Insert & Tap payments for all your business operations made simple and secure.

## Total Business Solutions Provider – Deep Experience

- **Fast Deposit** - Next Business Day Funding\*\* with Bank of Hope accounts
- **No Middleman** - Direct link to processor, no absurd agent fees
- **Market Expansion** – Choose from spectrum of convenient payment options
- **Merchant Support** – 24/7 live call center & local field associates
- **Multi Language** – English, Korean, Chinese and Vietnamese
- **Field Service** – In-person tech support in Greater LA area and 11 branch offices nationwide

## Post-COVID Era – Changes to Expect

Customers expect a different norm moving forward. BankCard Services-NAVYZ offers wide range of secure payment options: mobile payment (Swipe-Simple), self-ordering system (Kiosk), online order and websites (iOrderFoods.com) and virtual marketplace (2go2go.com). Experience the difference, convenience and efficiency with us.

## Transparent Pricing – No Surprises

POS Solutions Monthly payments remain unchanged. No surprises, No extra fees. You will also have access to card processing statements and transaction details with itemized fees. These tools are helpful to keep tabs on your costs, keeping you in control on all of expenses. We provide honest and transparent services to all of our customers.

- **Windows-based Cloud POS Systems** - real-time reports
- **Contact-free Payments** - Swipe Simple mobility, QR Menu agility, Kiosk self-sufficient
- **Online Ordering** – Easy online ordering made into your POS



\*Merchant Services are offered independently by a third party company, BankCard Services. Bank of Hope does not guarantee the services provided and is not liable for any failure of products or services provided by BankCard Services. Bank of Hope does not have control or responsibility for the products and services provided by BankCard Services and assumes no responsibility for consequences resulting from use of the information or services. Bank of Hope is not responsible for, and expressly disclaims all liability for, damages of any kind arising out of use, reference to, reliance on, or performance of such products or services.

\*\*Next Business day Funding is for eligible clients only.

For more information, please contact Bank of Hope Global Treasury Management Department at (800) 788-4580 (Mon – Fri, 6 am to 5 pm PST).